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# **New Report Reveals 5,240 Gwinnett County Homes Will File Water Damage Claims This Year — And Most Are Making a Costly First Mistake**

Water Pro Inc. combines FEMA, NOAA, Census, and 20 years of field data to expose the hidden water risks facing county homeowners

LAWRENCEVILLE, Ga. — An estimated 5,240 Gwinnett County homes will file a water damage insurance claim this year — roughly 101 per week — and the majority of homeowners triggering those claims will make the same expensive mistake before the damage is even assessed. That finding anchors a new research report released today by Water Pro Inc., a Gwinnett County water damage restoration company with more than two decades of field experience across the region.

The Gwinnett County Water Damage Report draws on four independent data sources — NOAA's Storm Events Database, FEMA's National Flood Insurance Program claims data, the U.S. Census Bureau's 2024 American Community Survey, and the Insurance Information Institute's 2025 claims statistics — to build what the company calls the most complete picture of local water damage risk ever assembled for the county. At a national average claim of \$15,400 per incident, the report estimates \$80.7 million in annual water damage economic impact across Gwinnett County alone.

The report's most counterintuitive finding is that storms are not the primary problem. More than 90 percent of professional water damage jobs handled by Water Pro Inc. have nothing to do with weather. The real culprits are internal failures — water heaters aging past their useful life, rubber washing machine supply hoses that give out while families are at work, and pipes that burst when homeowners leave for vacation without shutting off the main water supply. The company's single most expensive job in Gwinnett County totaled \$160,000, and the cause was not a storm.

“Less than 10 percent of our jobs are storm related,” said Andrew Foray, owner of Water Pro Inc. “Most homes drain the water away pretty well during the average storm.” Foray also identifies the procedural mistake that compounds financial damage for thousands of homeowners each year. “The most common mistake is calling the claim center of their insurance company first,” he said. “It is better to call a restoration company first so they can assess the damage to see if it is even claim-worthy.” Filing a claim for damage that falls below the deductible threshold — or costs less than the resulting premium increases — can leave a homeowner worse off financially than paying out of pocket.

The report also flags a coverage gap that leaves many Gwinnett homeowners exposed without realizing it. According to FEMA data, one-third of all National Flood Insurance Program claims between 2013 and 2023 came from properties outside designated high-risk flood zones — homes with no flood coverage and no warning.

## About Water Pro Inc.

Water Pro Inc. is a licensed water damage restoration company serving Gwinnett County, Georgia, and surrounding communities. Founded by Andrew Foray, the company has provided professional water extraction, structural drying, and mold remediation services since 2003. Learn more at [waterpro-inc.com](http://waterpro-inc.com).

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